

# CHALMERS SUSPENSIONS INTERNATIONAL INC.

6400 NORTHAM DRIVE, MISSISSAUGA, ONTARIO, CANADA L4V 1J1 Tel: (905) 362-6400 Fax: (905) 362-6401

#### **OWNERS LIMITED WARRANTY CERTIFICATE**

Chalmers Suspensions International Inc. warrants its Suspension System manufactured, when properly assembled and installed, to be free from defects in material and workmanship when under normal use and service, for the specified period commencing the in service date by the end user, with the exceptions as noted in the Warranty Coverage Schedule and exclusions.

This warranty covers replacement or repair, at our option, of components which Chalmers inspection shows to be defective only, and shall be the sole remedy available to any party who buys the components or a vehicle in which they are incorporated. Chalmers Suspensions International Inc. shall not be liable for loss of time, manufacturing cost, labour, material, loss of profits or consequential damages, direct or indirect, because of defective product.

### **Warranty Coverage Schedule**

The Warranty applies to **original equipment installation** in accordance with Chalmers Suspensions International Inc. recommendations and is limited to the terms on the face hereof. Chalmers Suspensions International Inc. will settle warranty claims for defective materials or workmanship through the original equipment manufacturer, and dealers or directly to the end user within the following maximum limits in time and/or distance traveled, whichever shall occur first as provided in the following schedule:

Components	Time (Months)	Distance Miles/Kilometers	Coverage Provided
Structural components	0-12 13-36	300,000/483,000	Parts & Labour Parts Only
"Load guard" Rubber Springs	0-60	300,000/483,000	Parts Only
Torque Rod Bushings Restrictor Cans	0-24	200,000/322,000	Parts Only
Shock Absorbers	0-12	75,000/121,000	Parts & Labour
For Aftermarket (Spare Parts),			
Components	30 days		Parts Only

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Labour will be reimbursed only when repaired by an authorized dealer/distributor for Chalmers including, but not limited to, the original selling location. Labour will be reimbursed to a maximum of the standard repair times established by Chalmers. Chalmers reserves the right to request failed material be returned prepaid for review prior to settlement of any claim.

### **Warranty Exclusions:**

- 1. Chalmers assumes no responsibility for wear and/or deterioration, or adjustments required as a result of normal service.
- 2. Damage or deterioration due to accident, misuse, negligence, improper operation including but not limited to loading beyond rated capacity of the suspension, storage, or failure to follow the maintenance routine as established by Chalmers.
- 3. Damage or deterioration caused by alteration or modification in a manner unauthorized by Chalmers.
- 4. Retorque of fasteners or vehicle alignment adjustments.
- 5. Loss of time, income, manufacturing costs, labour, material, loss of profits or consequential damages, direct or indirect, caused by defective products.
- 6. Towing and steam cleaning expenses.
- Freight or handling costs.
- 8. Replacement of defective parts with parts other than those provided by Chalmers.

## **Warranty Disclaimer and Limitations of Liability**

Except for the above warranty, Chalmers Suspensions International Inc. makes no express or implied warranties and no warranty of merchantability or fitness for particular purposes. No person is authorized to give any other warranties or to assume any liabilities on Chalmers' behalf.

Chalmers reserves the right to ask for the history of the truck on any warranty claim in excess of \$500.00.

To the extent any provision of this warranty is in contravention of the law of any jurisdiction, such provision shall be inapplicable in such jurisdiction, and the remainder of the warranty shall not be affected thereby.

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